



Healthier Communities Select Committee

Healthcare & Wellbeing Charter

Date: 20th June 2023

Key decision: No

Class: Part 1

Ward(s) affected: all

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Outline and recommendations

The purpose of this paper is to provide members of the Committee with an update to the development the proposed Lewisham Health Care and Wellbeing Charter, and with improvement plans for primary care access and digital inclusion.

Timeline of engagement and decision-making

The committee agreed the approach to the key elements and development of the proposed Healthcare and Wellbeing charter at its June 2022 and February 2023 meetings, and updates on primary care including digital inclusion at its September 2022 meeting.

1. Summary

- 1.1. As agreed with the committee at its February meeting, a framework for the proposed Health and Wellbeing Charter was presented to the Lewisham Health & Care Partners (LHCP) People's Partnership group in May. A follow-up discussion is scheduled for its July meeting.
- 1.2. Led by the team in Lewisham, the South East London ICS is implementing the national delivery plan for recovering access to primary care.
- 1.3. A plan for improving digital inclusion for general practice is also in place in Lewisham, along with further joint work with other members of the LHCP and across south east London.

2. Recommendations

Members of the Healthier Communities Select Committee are recommended to note the development health and Wellbeing Charter and the primary care access

improvement and digital inclusion plans.

3. Policy Context

3.1. The contents of this report are consistent with the Council's policy framework. It supports the achievements of the Corporate Strategy objective:

- We will work with the local NHS to deliver the services Lewisham residents need and create the Lewisham Health Care and Wellbeing Charter.

4. Background

4.1. The accompanying presentation pack outlines:

- The perspective of the LHCP People's Partnership group to the proposed Health and Wellbeing Charter, including their overarching views of the charter and its purpose, and other key elements. Further discussion and review is scheduled for the group's July meeting.
- An overview of primary care in Lewisham, the national delivery plan for recovering access to primary care, including improving contact with practices and accompanying timeline
- The primary care digital inclusion plan, joint work with partners in Lewisham, and the SEL ICS digital offer

5. Financial implications

5.1. There are no direct financial implications arising from the implementation of the recommendations in this report.

6. Legal implications

6.1. There are no direct legal financial implications arising from the implementation of the recommendations in this report.

7. Equalities implications

7.1. Reducing inequalities and health inequalities through improving inclusion and access to services are integral to the Charter, primary care and digital plans.

8. Climate change and environmental implications

8.1. There are no direct climate change and environmental implications arising from the implementation of the recommendations in this report.

9. Crime and disorder implications

9.1. There are no direct crime and disorder implications arising from the implementation of the recommendations in this report.

10. Health and wellbeing implications

10.1. The development work and improvement plans outlined in this report will contribute to improved access to health and care services

11. Report author and contact

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